

PYRAMIDAMERICA

NUMBER ONE FOR POSTERS, PRINTS... AND MORE!

Payment Terms

Opening accounts must pay with a major credit card or COD with a Certified Check or Money Order. The Pyramid America Credit Application is available on our website www.pyramidamerica.com Qualifying new accounts may apply for a net 30 day term. Proforma invoicing is also available upon customer request.

Ordering

Pyramid America will except orders via fax, telephone, e-mail or through our easy to use online website. Please call for us to set up your user name and password. Please indicate on your order your preference for packaging. We offer posters flat, shrink wrapped or rolled. Shrink wrap and rolled posters can have our standard label or we can customize a label for your particular needs

Most orders will ship within 24 to 48 hours. Orders will be shipped via UPS ground unless otherwise indicated. Larger shipments will be sent via an over the road trucking company. Please call us if you want to designate a specific carrier. Customers pay for shipping costs. Orders are shipped from our Yonkers, New York warehouse.

Returns/ Damages

Do not accept damaged packages from UPS or any other carrier. If you sign for a package "as damaged", you may be liable for its contents. If you refuse the package, call us immediately for us to re-ship. We will re-ship that part of your order. Other claims for damages must be submitted either by e-mail or by fax within 7 days of receiving the order (this disclaimer also appears on all packing slips and invoices). Unauthorized short payments on invoices will not be accepted. All returns must have a return merchandise authorization (RMA) issued by our office.

Shortages/ Discrepancies

As with damages, shortages must be reported in writing within seven days

Minimums

Minimum order is \$100.00.

24" x 36" Standard Posters – 3 per title

16" x 20" Mini Posters – 3 per title

12" x 36" Slim Posters – 3 per title

21" x 62" Door Posters – 3 per title

39" x 55" Giant Posters – 3 per title (2 title minimum)